

Heroes Thanking Heroes Program



The Heroes Thanking Heroes Program (HTH) is a virtual call center that offers severely wounded veterans (who meet certain eligibility requirements), their spouses or caregivers the opportunity to work at home on a part-time basis, contacting our donors to thank them for their support.

Those who are enrolled in the program find increased self-worth and continued healing from this opportunity, especially since many cannot work otherwise because of ongoing medical appointments and treatments or their care-giving responsibilities. Caregivers in the program may even make their calls, if they choose, from a military hospital setting, thus enabling them to remain by the side of veterans while they undergo treatment or surgery.



A project of the Coalition to Salute America's Heroes



TECHNOLOGY REQUIREMENTS

- ★ High-speed wired internet access -- either DSL or cable modem with download speed of 5 Mbps and upload speed of 1.5 Mbps
- ★ PC with Microsoft Windows XP (or higher) operating system
- ★ Minimum 2 gigabytes of random access memory (RAM)
- ★ Minimum 1 gigabyte of available hard disk at all times (more is better)
- ★ Intel Core 2 Duo 3 GHz Processor
- ★ Current version of Google Chrome, Firefox or Internet Explorer
- ★ Adobe Flash 10.3 + reader (free download)
- ★ 16-bit full duplex sound card
- ★ Microsoft Word
- ★ Headset with USB microphone (e.g. Plantronics, Logitech, Cyber Acoustics, etc.)
- ★ An e-mail address



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www.facebook.com/HeroesThankingHeroes



*Providing a hand up.
Not a hand out.*



THIS COULD BE THE PART-TIME JOB FOR YOU

The Heroes Thanking Heroes Program (HTH) was established in 2006 and over 100 wounded heroes, spouses and caregivers have participated in the program, while enjoying the following benefits:

- ★ Compensation at the rate of \$15/hour
- ★ Flexible work hours
- ★ Choice of working at home or from a hospital where prescribed medical care and treatment is received, where access to HTH's required technology is available.

ELIGIBILITY

An applicant (or spouse/caregiver) must have:

- ★ A severe injury sustained during combat in Operation Iraqi Freedom or Operation Enduring Freedom, or in support of those operations in a hostile environment, with a disability rating by the Departments of Defense or Veterans Affairs of 30% or greater from a single sustained injury.

HOW TO APPLY

If you would like to apply for the Heroes Thanking Heroes Program, or know someone you want to refer, please e-mail mpennington@saluteheroes.org. Include your name, phone number and e-mail address for our response (or the same data for the person you're referring). Enter "Heroes Thanking Heroes Program" in the subject line. If we have no immediate openings, we will keep your name on a waiting list.

"When I was working outside the home, I worried all the time about how my husband was doing, am I missing his doctor's appointments, did someone get him where he needs to be. It was nonstop. I seemed to always have something going on with his health and was missing work. He needed me all the time.



Bradley family

Now he has that and I can bring in a paycheck to help with the bills also. Because of the Heroes Thanking Heroes Program I have peace of mind."

*- Kayla Bradley
HTH Representative*

"The Heroes Thanking Heroes Program has given me the ability to work from home so I can continue caring for my husband, none of which would be possible without the donations from our Heroes here at home."

*-Marjorie Pennington
Co-Director HTH Program*

"CSAH was a great help to my family both with emergency financial aid, and then later by providing flexible part time work from home so I our family could become financially stable, while allowing me to still care for my veteran. I was also blessed by opportunities to connect with and build friendships with other caregivers of veterans through this wonderful organization. I am proud to have been a part of the CSAH family!"



Benimoff family

*- Rebekah Benimoff
Past HTH Representative*

"I have to say, it has been absolutely wonderful being able to work from home and it is so nice not having to explain the variance in my days to someone as everyone I work with has someone wounded in their life. The HTH program is a godsend to me."

*- Tara Plybon
HTH Representative*

"Being a part of Heroes Thanking Heroes has given me the opportunity to be home when my kids get home from school and to be home to care for my husband every day! Thank you HTH for giving me the opportunity to do this!"



Revord family

*- Kacy Revord
HTH Representative*

"The Heroes Thanking Heroes Program has allowed me to work part time from home, giving me the opportunity to care for my veteran, whether it is attending appointments or helping care for him physically and emotionally. Being part of HTH means being a part of a program that is unbelievably rewarding and allows me to share my appreciation and gratitude to donors for their support. Words might not ever express how thankful we truly are."

*- Jennifer Duzinskas
HTH Representative*

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