



## HEROES THANKING HEROES PROGRAM

Coalition to Salute America's Heroes, 552 Ft. Evans Road, Suite 300 Leesburg, VA

*This could be the part-time job for you!*

*The Heroes Thanking Heroes Program (HTH) is a virtual call center project that offers severely wounded veterans (who meet certain eligibility requirements), their spouses or caregivers the opportunity to work at home on a part-time basis, contacting our donors to thank them for their support.*

*Since the Heroes Thanking Heroes Program was established in 2006, over 100 wounded heroes, spouses and caregivers have participated in the program, while enjoying the following benefits:*

- *Compensation at the rate of \$15/hour*
- *Flexible work hours*
- *Choice of working at home, from a hospital where prescribed medical care and treatment is received or other location -- as long as access to HTH's required technology is available.*

*To be eligible, an applicant (or spouse/caregiver) must have:*

- *A severe injury sustained during combat in Operation Iraqi Freedom or Operation Enduring Freedom, or in support of those operations in a hostile environment; A disability rating by the Departments of Defense or Veterans Affairs of 30% or greater from a single sustained injury, and*
- *A telephone interview with a HTH representative, and supporting documentation for submission upon request.*

## Technology Requirements

The Heroes Thanking Heroes Program is a virtual call center project that requires access to, and a working knowledge of the following communications technology:

- High-speed wired internet access -- either DSL or cable modem with download speed of 5 Mbps and upload speed of 1.5 Mbps
- PC with Microsoft Windows XP (or higher) operating system
- Minimum 2 gigabytes of random access memory (RAM)
- Minimum 1 gigabyte of available hard disk at all times (more is better)
- Intel Core 2 Duo 3 GHz Processor
- Current version of Google Chrome, Firefox or Internet Explorer
- Adobe Flash 10.3 + reader (free download)
- 16-bit full duplex sound card
- Microsoft Word
- Headset with USB microphone (e.g. Plantronics, Logitech, Cyber Acoustics, etc.)
- An e-mail address



### Heroes Thanking Heroes Program

#### How to Apply

If you would like to apply for the Heroes Thanking Heroes Program, or know someone you want to refer, please send an e-mail to [mpennington@saluteheroes.org](mailto:mpennington@saluteheroes.org). Include your name, phone number and e-mail address for our response (or the same data for the person you're referring). Enter "Heroes Thanking Heroes Program" in the subject line. If we have no immediate openings, we will keep your name on a waiting list.

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