Job Title	Mid Communications Analyst
Education	Bachelor's degree or equivalent, related work experience
<b>Required Experience</b>	GSA Networx and Networx transitions
General Experience	5 years of work experience related to the technical requirement
General Experience Description	<ul> <li>5 years of work experience related to the technical requirement</li> <li>Performs analysis and validation of telecommunications inventories and resolves discrepancies. Defines requirements and provides input to RFQ development. Assists GSA with preparing orders. Tracks and reports status of order implementation and disconnects. Supports cutovers and activations as well as post-cutover activities. Assists with resolution of Help Desk cases. Has strong oral and written communication skills. Must have a background in telecommunications and network systems that includes expertise in one or more of the following equipment and services that support the Government's telecommunications infrastructure:</li> <li>User station equipment</li> <li>Switching equipment (circuit switched or packet switched (e.g., Internet Protocol (IP) or Asynchronous Transfer Mode (ATM) based))</li> <li>Distribution systems (cabling and wiring and associated support structures and services)</li> <li>Voice mail systems</li> <li>Call center systems</li> <li>Voice and video conferencing systems</li> <li>Data communications equipment</li> <li>Microwave systems (e.g., wireless LANs and Local Multipoint Distribution Systems (LMDSs))</li> <li>Converged systems (e.g., voice over IP (VoIP), Computer Telephone</li> </ul>
	Integration (CTI), and Unified Messaging Systems (UMSs))
	Security services
	• Customized packaged solutions that enhance the agency's
	telecommunications infrastructure.
Job Location	Washington, D.C.
Application Method	Resume sent to <a href="mailto:pbs_hr@weareplatinum.net">pbs_hr@weareplatinum.net</a>
	Subject Line – GSA Transition Mid Communications Analyst

PLATINUM BUSINESS SERVICES