

Job Title	Senior Communications Analyst
Education	B.S. or B.A. degree.
Required Experience	GSA Networkx and GSA Networkx transition
General Experience	10 to 15 years experience in business system analysis and process improvement. Supervisory or management experience is required.
Description	<p>Assists GSA and customer agencies to plan, analyze, price, design, implement, and test the telecommunications networks and services procured through the EIS contracts. Assists in preparation for the transition of telecommunications services from incumbent contractors to EIS contracts and resolves technical telecommunications problems arising during system transitions. Performs analysis and validation of telecommunications inventories and resolves discrepancies. Defines requirements, provides input to RFQ development, and assists with contractor selection. Assists with preparation and analysis of transition status reports. Conducts training to non-Government personnel. Assists with resolution of Help Desk cases. Has excellent oral and written communication skills. Must have a background in telecommunications and network systems that includes expertise in one or more of the following equipment and services that support the Government's telecommunications infrastructure:</p> <ul style="list-style-type: none"> • User station equipment • Switching equipment (circuit switched or packet switched (e.g., Internet Protocol (IP) or Asynchronous Transfer Mode (ATM) based)) • Distribution systems (cabling and wiring and associated support structures and services) • Voice mail systems • Call center systems • Voice and video conferencing systems • Data communications equipment • Microwave systems (e.g., wireless LANs and Local Multipoint Distribution Systems (LMDs)) • Converged systems (e.g., voice over IP (VoIP), Computer Telephone Integration (CTI), and Unified Messaging Systems (UMSs)) • Security services • Customized packaged solutions that enhance the agency's telecommunications infrastructure
Job Location	Washington, D.C.
Application Method	Resume sent to pbs_hr@weareplatinum.net Subject Line – GSA Transition Senior Communications Analyst