

The Heroes Thanking Heroes (HTH) program offers parttime transitional employment to eligible severely wounded veterans and their caregiver/ spouse. The HTH program offers the chance to work from

the security and comfort of their own home, contacting our generous donors to thank them for their support through a virtual call center. HTH trains and mentors team members for success in the hopes that they will be able to use the gained experience and job skills to obtain employment in the private sector.

Many employed in the program have found improved self-esteem as they contribute to the household, gain a sense of purpose and develop a supportive peer network. Flexibility of work hours and environment allows for on going medical appointments and treatments or care giving responsibilities. Participants may even make their calls, if they choose, from a hospital setting, thus enabling them to remain by the side of veterans as they undergo treatments or surgery.

TECHNOLOGY REQUIREMENTS

- ★ High-speed wired internet access -- either DSL or cable modem with download speed of 5 Mbps and upload speed of 1.5 Mbps
- ★ PC or Mac with Microsoft Windows 10 (or higher) operating system
- ★ Minimum 8 gigabytes of random access memory (RAM)
- Minimum 1 gigabyte of available hard disk at all times (more is better)
- ★ 3.1 GHz Processor
- ★ Current version of Google Chrome, Firefox or Microsoft Edge
- ★ Up to date Adobe Flash (free download)
- ★ 16-bit full duplex sound card
- ★ Microsoft Word and a valid e-mail address
- Headset with USB microphone (e.g. Plantronics, Logitech, Cyber Acoustics, etc.)

IN OUR WORDS...

"I was extremely lucky to have been provided with part-time work from employment through the Heroes Thanking Heroes program. My husband is a constant danger to himself when left alone, so being able to stay home and take care of him, while still being able

to help provide additional income for us, has been a tremendous blessing." - Kristine Cameron HTH Representative



"I had been so focused on being the best caretaker I could be for Chris the past 8 years that I definitely found myself losing a bit of my own identity. The Coalition offered to teach me some new skills and provide an income for my family through their Heroes Thanking Heroes program. I was able to join a fantastic team with very inspiring team leaders that really reached out and offered me support. I love that they understood



some of my family's struggles with adapting to a new life." - Mayra Hurth HTH Representative

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HEROES THANKING HEROES PROGRAM



A special project of the Coalition to Salute America's Heroes

Providing a hand up. Not a hand out.



THIS COULD BE THE PART-TIME JOB FOR YOU

The Heroes Thanking Heroes program (HTH) was established in 2006 and over 350 wounded heroes, spouses and caregivers have participated in the program, while enjoying the following benefits:

- ★ Compensation at the rate of \$15/hour
- ★ Flexible work hours
- ★ Choice of working at home or from a hospital where access to HTH's required technology is available

ELIGIBILITY

An applicant (or spouse/caregiver) must have or be caring for a veteran who:

★ Sustained an injury during combat in Operation Iraqi Freedom, Operation Enduring Freedom, Operation New Dawn, Operation Inherent Resolve or in support of those operations, in a hostile location. With a DoD or VA disability rating of 30% or greater from a single sustained severe injury.

HOW TO APPLY

If you would like to apply for the HTH program, or know someone you want to refer, please **e-mail: sdaughenbaugh@saluteheroes.org** Include your name, phone number and an e-mail address (or the same data for the person you're referring). If we have no immediate openings, we will add your name to the waiting list. "Working from home has allowed me to spend more time with my children, helping them, while they are in class online. It has also allowed me to thank the people, directly, that are helping me each day." - Malcolm George HTH Representative



"After receiving help from [The Coalition] and the HTH program, my husband and I were reminded that there are people/organizations out there that care. We found out that we aren't the only veteran family going through these struggles. It's not a good thing that there are so many going through these struggles, but it is encouraging to know that things can get better!"

- Talia Hawkins HTH Representative



"I love being a part of this great organization. The Coalition makes the time to fight for the veterans' cause and make sure the



families are secure and taken care of. They make the opportunity available to work from home so our veterans and caregivers can earn a living while being physically present to care for their families. As long as a veteran's family is secure, they will never fail."

- Hugo Gonzalez HTH Senior Team Lead

"HTH has not only helped my family by giving me a part time job, but the calls that I make have become a bit therapeutic to me. As I make calls to our supporters and share what my family has gone through with my husband's injuries, I am often answered with comfort, or sympathy, and other times with similar stories of their own so I know I am not alone. I have received helpful advice from those who have walked the path I am on. I don't think our donors realize how amazing they are and how many ways they are helping to make an impact on our lives. Even as we try to tell them about how much they have given, they are still giving more!"

> - Lacy Mullen HTH Representative

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